

Know your customer (KYC) policy

I. Introduction

1. Getx has implemented its own verification procedures within the standards of KYC framework in order to stop and prevent money laundering, terrorist activity and any other financial crime.
2. Players' identification information will be collected, stored, shared and protected strictly in accordance with the Getx's Privacy Policy and related regulations.

II. KYC procedures

1. KYC procedures includes verification of four elements:
 - identity cards: passport; national identity card; driving license; in some cases – birth certificates;
 - proof of address: a utility bill or bank statement clearly displaying the player's name and current residential address, which has been issued within the last three months;
 - proof of payment: a bank statement issued in the last 3 months for the player's bank account which includes the player's bank name, bank account number, IBAN number, and BIC code; in some cases – copies of all debit/credit cards registered and used on the player's account;
 - photo identification: a selfie with identity card or video verification.
2. The players must upload the required documents and information through their accounts on the Website.
3. As a last resort, players may also submit their documents via email. If a player submits documents via email, the player is to submit documents to the email address specified by customer support.
3. Getx gathers, reviews, and confirms player's ID and KYC documents prior to issuing any payout of any amount via any method.
4. Getx gathers, reviews, and confirms player's ID and KYC documents when an aggregate total deposit for play reaches US \$10,000 or equivalent.
5. Getx uses all adequate tools and techniques to confirm the authenticity of documents and information provided by the players using all legal methods for double-checking identification and verification of provided documents and information. Getx might use services of a recognized third-party to perform all necessary checks on its behalf.

6. If a player does not or cannot provide Getx information or documents that have been requested, Getx may suspend the player's account until the player provides this information or permanently close the player's account.

7. Getx reserves the right to investigate certain players who have been determined to be risky or suspicious.

III. Final provisions

1. If you require further assistance or information regarding KYC policy, Getx's customer support is available.

2. KYC policy will be reviewed and updated on a regular basis to ensure appropriate measures, procedures and internal controls are in place.

3. This version of KYC policy was last updated on March 12, 2025.